# Texas Department of Insurance Division of Workers' Compensation

Medical Fee Dispute Resolution, MS-48
7551 Metro Center Drive, Suite 100 • Austin, Texas 78744-1645
512-804-4000 telephone • 512-804-4811 fax • www.tdi.texas.gov

## MEDICAL FEE DISPUTE RESOLUTION FINDINGS AND DECISION

#### GENERAL INFORMATION

**Requestor Name** 

RONALD L ROMANIK MD LLC

**MFDR Tracking Number** 

M4-15-1602-01

**MFDR Date Received** 

January 28, 2015

**Respondent Name** 

THE INSURANCE COMPANY

**Carrier's Austin Representative Box** 

Box Number 06

#### REQUESTOR'S POSITION SUMMARY

<u>Requestor's Position Summary</u>: "Under advisement of [Injured employee] adjustor, Adriana Torres the enclosed documentation is a request/appeal for payment of under/unpaid claims.

Date of service 08/28/2013 was originally denied as a duplicate billing and then denied for timely filing. As you can see from the attached records, we have not been paid for services rendered, as well as a detailed history listing dates of every time that particular date of service was filed, which was well within the timely filing limits.

Date of service 11/05/2013 was denied for timely filing. As you can see from the attached records, we have not been paid for services rendered, as well as a detailed history listing dates of every time that particular date of service was filed, which was within the timely filing limits."

Amount in Dispute: \$3,251.79

## RESPONDENT'S POSITION SUMMARY

**Respondent's Position Summary:** "This will acknowledge receipt of the request for medical fee dispute resolution by CorVel Healthcare Corporation (Corvel), Third Party Administrator for T.H.E. Insurance Company on the above referenced claim ...

Did the requestor waive the right to medical fee dispute resolution?

Pursuant to division rule §133.307(c)(1)(A) a request for MFDR that does not involve issues identified in subparagraph (B) of this paragraph shall be filed no later than one year after the date(s) of service in dispute. A requestor shall timely file the request with the division's MFDR Section or waive the right to MDR."

Response Submitted by: Corvel

#### SUMMARY OF FINDINGS

Dates of Service	Disputed Services	Amount In Dispute	Amount Due
August 28, 2013; November 05, 2013; April 21, 2014; May 20, 2014; June 30, 2014; September 3, 2014; October 01, 2014 and October 13, 2014	CPT Codes 99245, 99358, 99359, 99212, 90838, 99070 and 99214	\$3,251.79	\$0.00

#### FINDINGS AND DECISION

This medical fee dispute is decided pursuant to Texas Labor Code §413.031 and all applicable, adopted rules of the Texas Department of Insurance, Division of Workers' Compensation.

### **Background**

- 1. 28 Texas Administrative Code §133.307 sets out the procedures for resolving medical fee disputes.
- 2. 28 Texas Administrative Code §133.20 sets out medical bill submission procedures for health care providers.
- 3. 28 Texas Administrative Code §102.4 sets out the rules for non-Commission communications.
- 4. Texas Labor Code §408.027 sets out the rules for timely submission of claims by health care providers.
- 5. Texas Labor Code §408.0272 provides for certain exceptions to untimely submission of a medical bill.
- 6. The services in dispute were reduced/denied by the respondent with the following reason codes:
  - 29 Time limit for filing claim/bill has expired
  - RG3- Included in another bill procedure
  - 18 Duplicate claim/service
  - R1 Duplicate billing
  - RM2- Time limit for filing claim has expired
  - P14 Payment is included in another svc/procedure occurring on same day
  - P12 Workers' Compensation State Fee Schedule Adj
  - 197 Payment adjusted for absence of precert/preauth
  - 125 Denial/Reduction due to submission/billing error
  - 25 Separate E&M Service, Same physician
  - B15 Requires a qualifying svc/procdr be rec'd and paid
  - R1 Duplicate billing
  - W1 Workers Compensation State Fee Schedule Adju

### **Issues**

- 1. Did the requestor waive the right to medical fee dispute resolution for date of service August 28, 2013 and November 5, 2013?
- 2. What is the timely filing deadline applicable to the medical bills for the services in dispute?
- 3. Did the requestor forfeit the right to reimbursement for the services in dispute?

## **Findings**

- 1. 28 Texas Administrative Code §133.307(c)(1) states: "Timeliness. A requestor shall timely file the request with the division's MFDR Section or waive the right to MFDR. The division shall deem a request to be filed on the date the MFDR Section receives the request. A decision by the MFDR Section that a request was not timely filed is not a dismissal and may be appealed pursuant to subsection (g) of this section. (A) A request for MFDR that does not involve issues identified in subparagraph (B) of this paragraph shall be filed no later than one year after the date(s) of service in dispute." The date of the services in dispute is August 28, 2013 and November 5, 2013. The request for medical dispute resolution was received in the Medical Fee Dispute Resolution (MFDR) section on January 28, 2015. This date is later than one year after the date(s) of service in dispute. Review of the submitted documentation finds that the disputed services do not involve issues identified in §133.307(c)(1)(B). The Division concludes that the requestor has failed to timely file this dispute with the Division's MFDR Section; consequently, the requestor has waived the right to medical fee dispute resolution.
- 2. 28 Texas Administrative Code §133.20(b) requires that, except as provided in Texas Labor Code §408.0272, "a health care provider shall not submit a medical bill later than the 95th day after the date the services are provided." No documentation was found to support that any of the exceptions described in Texas Labor Code §408.0272 apply to the services in this dispute. For that reason, the requestor in this dispute was required to submit the medical bill not later than 95 days after the date the disputed services were provided.
- 3. Texas Labor Code §408.027(a) states, in pertinent part, that "Failure by the health care provider to timely submit a claim for payment constitutes a forfeiture of the provider's right to reimbursement for that claim for payment." 28 Texas Administrative Code §102.4(h) states that "Unless the great weight of evidence indicates otherwise, written communications shall be deemed to have been sent on: (1) the date received, if sent by fax, personal delivery, or electronic transmission or, (2) the date postmarked if sent by mail via United States Postal Service regular mail, or, if the postmark date is unavailable, the later of the signature date on the written communication or the date it was received minus five days. If the date received minus five days is a Sunday or legal holiday, the date deemed sent shall be the next previous day which is not a Sunday or legal holiday." Review of the

submitted information finds no documentation to support that a medical bill was submitted within 95 days from the date the services were provided. Therefore, pursuant to Texas Labor Code §408.027(a), the requestor has forfeited the right to reimbursement due to untimely submission of the medical bill for the disputed services."

## **Conclusion**

For the reasons stated above, the division finds that the requestor has not established that reimbursement is due. As a result, the amount ordered is \$0.00.

### **ORDER**

Based upon the documentation submitted by the parties and in accordance with the provisions of Texas Labor Code §413.031, the Division has determined that the requestor is entitled to \$0.00 reimbursement for the disputed services.

# **Authorized Signature**

		4/24/15	
Signature	Medical Fee Dispute Resolution Officer	Date	

### YOUR RIGHT TO APPEAL

Either party to this medical fee dispute has a right to seek review of this decision in accordance with 28 Texas Administrative Code §133.307, effective May 31, 2012, *37 Texas Register 3833*, **applicable to disputes filed on or after June 1, 2012**.

A party seeking review must submit a **Request to Schedule a Benefit Review Conference to Appeal a Medical Fee Dispute Decision** (form **DWC045M**) in accordance with the instructions on the form. The request must be received by the Division within **twenty** days of your receipt of this decision. The request may be faxed, mailed or personally delivered to the Division using the contact information listed on the form or to the field office handling the claim.

The party seeking review of the MDR decision shall deliver a copy of the request to all parties involved in the dispute at the same time the request is filed with the Division. **Please include a copy of the Medical Fee Dispute Resolution Findings and Decision** along with any other required information specified in 28 Texas Administrative Code §141.1(d).

Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812

Health care providers may verify workers' compensation insurance coverage and contact information from our website at <a href="www.tdi.texas.gov/wc/employer/coverage.html">www.tdi.texas.gov/wc/employer/coverage.html</a> or for additional assistance call the TDI-DWC Insurance Coverage section at **800-372-7713**.